

# MORRIS MURDOCK

---

## ESCORTED TOURS

### Terms and Conditions

#### What Is Included in the Tour Cost

- Expertise of a Tour Director and local guides throughout the tour.
- All accommodations (based on double occupancy).
- Meals as indicated in the tour itinerary.
- Pre-tour information
- All sightseeing and visits as noted in the tour itinerary.
- Airfare is included on some domestic and international tours as indicated in the itinerary
- Baggage handling for one bag unless otherwise noted.
- Service charges and gratuities for international tours as indicated on the itinerary.
- All on-tour transportation, unless otherwise noted.

#### What Is Not Included in the Tour Cost

- Passport fees, visas (depending on type of tour), and visa photos as required.
- Personal items such as souvenirs, laundry services, beverages/wines, liquors, a-la-carte orders, meals other than specified.
- Expenses incurred in making individual travel arrangements in conjunction with the tour.
- Checked Baggage Fees
- Round-trip airfare and departure taxes unless otherwise included in the itinerary
- Other items not specifically mentioned as included.

#### Registration

Space is reserved in the order of receipt of phone or web reservations.

To submit a request for a reservation, please contact your travel agent or book your reservation using our secure online process associated with the desired tour, or call 1-800-809-9910 to speak with a Tour Specialist, Monday-Friday 8:30 a.m. to 5:30 p.m. (Mountain Time).

To complete your request, the following is necessary:

## **Payments**

Unless otherwise noted, a deposit of \$500 per person for international tours and \$250.00 per person for domestic tours, payable by check to Morris Murdock Escorted Tours or by major credit card is required to reserve a space on a tour program.

Select low cost tours and cruises may offer a lower promotional deposit. Check with your group travel consultant for details.

Deposits are applied to payment of the program price. Some tours may require full payment upon registration or have earlier final payment due dates.

The final tour payments may vary but standard policy is due 90 days for international tours and 60 days for domestic tours prior to the program departure date. If payment is not received by these due dates, your place cannot be guaranteed on the tour. If signing up less than 90 days or 60 days prior to departure, full payment is expected upon registration.

If purchasing air arrangements not included in the tour, payment is also due at the time of ticketing and may be paid by check or credit card.

## **Late Registration**

Any registration received within 30 days of departure is considered a "late registration" and must be subject to special confirmation. A late booking fee of \$50.00 will apply. Payment in full must be made immediately by credit card or by check and sent by overnight mail to Morris Murdock Escorted Tours before confirmation is possible. Please be aware that rush visa fees may apply for certain tours.

Once confirmed, cancellation penalties apply as set forth below. If confirmation is not possible, all payments made will be refunded in full.

Late registration confirmation procedures apply to any participant who is transferred from the wait list to the program within the designated late registration period for that program.

## **Contact for Deposits & Final Payments**

### Online:

[www.morrismurdock.com/escortedtours](http://www.morrismurdock.com/escortedtours)

### By Mail:

Morris Murdock Escorted Tours  
515 East 700 South  
Suite 1B  
Salt Lake City, UT 84102  
Phone: 800-809-9910, Fax: 801-483-6366  
E-mail: [groups@morrismurdock.com](mailto:groups@morrismurdock.com)

## **A Note About Costs**

All prices are based on two persons sharing a room or cruise stateroom. All prices and fares are quoted in U.S. dollars. Tour costs are based upon current airfares, tariffs, currency values, and on the basis of a minimum number of. All efforts possible will be made to maintain the listed prices, however, they are subject to change. Should actual enrollments fall significantly below minimum numbers, a surcharge may be added. *Due to fluctuations in foreign currency or oil prices, a currency or fuel surcharge may be added to your tour fee (e.g. internal flights, cruises, etc.). These costs may be added at any time prior to departure.*

## **Waiting List**

If the program(s) of your choice are full, you will be placed on a waiting list. A credit card may be required to hold your place on the waitlist. If you choose to withdraw from the waiting list, please notify us.

Please note that we are unable to keep you apprised of your status on the waiting list. We will call you only if a space becomes available, but you are welcome to call us at your convenience to inquire about your status at 1-800-809-9910.

## **Tour Size Enrollment Policy & Tour Cancellation Information**

Most tours require a minimum number of participants to operate at the advertised price or at all. At times we may need to include a "Small Group Supplement" in order to save the tour. **We will do everything in our power NOT to cancel any departures or add extra fees.** If we do find it necessary to cancel a tour (for low enrollment) we will honor a full refund on any monies paid or move your deposit to a new tour at your request. Also, if we can still operate a tour with a "Small Group Supplement" we will give the group members the option to pay or cancel at that time if you are not willing to pay the supplement and we will honor a full refund at that time. If we can guaranteed the departure with the fee and then DO reach our original required number of participants we will refund fees paid.

---

## **Cancellation and Refund Policy**

Per person cancellation fees are based on date of notice to Morris Murdock Escorted Tours.

- Cancellations within 7 days of booking (if not within final payment date): full deposit refunded.
- Cancellations after grace period have a 50% penalty until final payment date
- Cancellations on or after final payment date is FULLY NON REFUNDABLE
- No refund for unused portions of the tour, including but not limited to, missed meals, hotel nights, and sightseeing.

Special private tours or select low cost tours and cruises may offer a lower promotional deposit and different cancellation penalties. Check with your group travel consultant for details.

**Please understand that there will be no exceptions to our cancellation policy. Trip cancellation insurance is available at an additional cost and is strongly recommended.**

## **Accommodations**

Morris Murdock Escorted Tours chooses hotels based on a combination of their location, service, atmosphere and price. On adventure tours and programs in out-of-the-way places, best-available hotels are used. Program prices are based on two persons sharing a room with a private bath.

### **Singles and Roommates**

Hotel rooms are always reserved for single travelers; however the number of single rooms available on a tour may be limited. Therefore we recommend that you register early. Please note that a single supplement will apply for a single room. If you are traveling alone and wish to share a room, we will do our best to find someone of the same gender and smoking preference to share with you. If you are matched with a non-smoking roommate, it is mutually agreed that you cannot smoke in your hotel room. When a roommate cannot be found, the

single supplement will be charged at final payment. If after payment has been met and a roommate has been found, we will refund the single supplement fee paid.

## **Air Service**

### **Group Air Tickets**

Where group flights are offered, tickets will be issued approximately 30 days prior to departure. Morris Murdock Escorted Tours can assist with domestic flights from your home city to the designated international gateway city. Electronic tickets will be issued where possible.

### **Air Tickets Purchased Independently of the Tour**

We urge you to check airline cancellation penalties before purchasing airline tickets since departure times and flights can change. Tours may also be cancelled due to low enrollments. Morris Murdock Escorted Tours does not accept liability for cancellation penalties related to domestic or international airline tickets purchased independently in conjunction with a tour. We recommend that you check with us prior to purchasing any airline tickets.

### **Seat Assignments:**

We understand that your seat assignment is an important part of your tour experience. Each airline has a different policy regarding pre-assigned seat assignments and we are bound by their rules. Morris Murdock Escorted Tours will advise the airlines of your seating preference and will do all possible to secure your seat request. Please understand that in cases where pre-assigned seats are not available, seats will be assigned at the airport. Also, due to airport schedule and equipment changes confirmed seats may be dropped. These items are out of our control and must be arranged at the airport check in. We recommend arriving at the airport early to ensure the best seat selection.

### **Frequent Flyers:**

We will be happy to add your frequent flyer number to any airline reservation created by Morris Murdock Escorted Tours. Please understand that we are unable to assist with securing reservations for free or reduced cost frequent flyer tickets. Please contact your individual airline for assistance.

**Airline seat assignments and flight schedules are subject to change without notice.**

## **Transfers**

Some tours do not include group air service. In cases where the tour is designated as "Land Only", the tour begins at the airport of the arrival city and ends at the airport of the departure city. Individual flight schedules should be coordinated to arrive and depart in connection with the group transfer to and from the hotel. Transfers at other times will require an additional charge. Specific information will be provided in your first pre-trip mailing or you may contact us at 800-809-9910 for assistance.

## **Travel Documents**

All participants traveling outside of the USA must be in possession of a valid passport during time of travel. Depending on length of visit or the country being visited, a Visa may also be required. Please check your visa requirement at time of booking. Morris Murdock Escorted Tours will provide visa information when applicable and will make available to you certain companies that expedite passports and visas. At no time will Morris Murdock Escorted Tours be responsible in the event you fail to obtain a passport or valid visa and are unable to travel as a result of it.

## **Travel Insurance**

**Trip cancellation insurance is available at an additional cost and is strongly recommended for ALL destinations. This insurance will cover you in case you need to cancel a tour after final payment has been made. Certain restrictions apply.**

## **Physical and Medical Considerations**

Please note that many of these tours require that participants be in good physical and mental health. You must be capable, without assistance, of walking a minimum of one mile over uneven terrain and of climbing stairs that may not have handrails. Participants should have sufficient stamina to keep pace with an active group of travelers on long days of touring. If you have any questions about your ability to participate in a tour, please call us at 1-800-809-9910.

## **Travelers Requiring Special Assistance**

Any disability requiring special attention should be reported to Morris Murdock Escorted Tours at the time the reservation is made. We will make reasonable attempts to accommodate the special needs of such travelers, but are not responsible for any denial of services by carriers, hotels, and other independent suppliers. We regret that we cannot provide individual assistance to a tour member for walking, dining, getting on and off motor coaches, ships and other transportation vehicle, or other personal needs. Travelers who need such assistance must be accompanied by a qualified companion. Most international hotels, motor coaches and cruise ships have very limited handicapped facilities.

## **Itinerary or Program Modifications**

Morris Murdock Escorted Tours strives to improve tour itineraries and their features. If improvements can be made, or unforeseen circumstances beyond our control make changes necessary, we reserve the right to vary itineraries, attractions and to substitute hotels. Every effort will be made to carry out the program as planned but alterations may still occur after the final itineraries are sent. Please note that weather conditions may force changes to the advertised sailing schedule on cruise programs. The ship's captain has the authority to change the ship's schedule.

## **Additional Information**

### **Baggage**

Although every effort is made to handle passengers' luggage as carefully as possible, Morris Murdock Escorted Tours is not responsible for and does not assume liability or accept claims for loss of or damage to luggage due to breakage, theft or wear and tear through hotel and group carrier handling. It is recommended for your own self interest and protection that you have adequate insurance to cover these eventualities. Check with your Tour Specialist for low cost insurance to cover these risks.

### **Special Travel Arrangements**

Participants may wish to extend their stay in the group hotel either before or after the tour. We will be happy to assist you with these arrangements, dependent upon space availability.

### **Photography**

Participants on tour may be photographed for the educational and promotional purposes of Morris Murdock Escorted Tours. Photographs may be printed in publications and posted on websites to promote Morris Murdock Escorted Tours. Travelers who prefer that their image not be used must advise the tour manager at the beginning of the tour.

## **Smoking Policy**

For the comfort of all participants, we ask that there be no smoking during all group activities, including excursions and meals.

## **Other**

Additional Terms and Conditions may apply to some tours and will be provided with pre-trip mailings. By registering for a Morris Murdock Escorted Tour, the participant agrees to the Responsibility statement and the Terms and Conditions herein.

## **Responsibility Statement:**

Morris Murdock Escorted Tours is acting as an agent for suppliers of air and ground transportation, hotel accommodations, meals, tours, cruises, etc. in selling travel-related services, or in accepting reservations or bookings for services that are not directly supplied by Morris Murdock Escorted Tours. Morris Murdock Escorted Tours attempts to represent only those suppliers of travel that have shown an acceptable level of stability, dependability and responsiveness to problems and complaints. Nevertheless, Morris Murdock Escorted Tours does not control the actions or failure to act of the suppliers it represents. Therefore, Morris Murdock Escorted Tours shall not be responsible for any breach of contract, failure to comply with any laws such as the Americans with Disabilities Act (ADA), or any intentional or negligent actions or omissions on the part of such suppliers, which result in any loss, damage, delay, inconvenience or injury to travelers or travelers companions or group members, including any losses resulting from any changes in suppliers rates, unless marked on your invoice, tickets, or reservation itinerary as Guaranteed, or any losses in connection with booking, reservation, connection, or scheduling problems or in connection with the handling or loss of baggage or other personal effects. Morris Murdock Escorted Tours shall not be responsible for any injuries, damages, or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or deficiencies, diseases, local laws, climactic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside Morris Murdock Escorted Tours's control. Traveler assumes complete and full responsibility for complying with passport, visa, vaccination, and other entry requirements of each destination, and for checking and satisfying himself or herself with respect to safety and security conditions of such destinations. We specifically recommend that U.S. citizens traveling to Canada, Mexico, or the Caribbean do so with a valid U.S. passport. For information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U.S. State Department, (202) 647-5235. For medical information and warnings, call the U.S. Center for Disease Control (CDC), (404) 332-4559. By embarking upon his/her travel, the traveler voluntarily assumes all risks involved in such travel, whether expected or unexpected. Traveler is hereby warned of the above risks as well as possible travel industry bankruptcies, climactic disruptions, natural disasters, civil unrest, terrorist activities, and the possibility traveler may be unable to travel as scheduled because of personal emergency or medical problems, etc. Traveler is advised to obtain appropriate insurance coverage against these risks. Information is available through Morris Murdock Escorted Tours regarding travel insurance.

You agree to defend, indemnify, and hold harmless Morris Murdock Escorted Tours and our affiliates, and our and their respective directors, officers, members, employees, agents, representatives, attorneys, successors and assigns, from and against any and all claims, proceedings, damages, injuries, liabilities, losses, costs and expenses (including reasonable attorneys' fees and litigation expenses), relating to or arising from (i) your use of this Site, any Site Materials, or services obtained on or through this Site, (ii) any arrangements you make based on information obtained on or through this Site, or (iii) any breach by you of our Terms & Conditions. MMET considers your information private and will treat it with extreme care. We will use your information to improve our website and information that you as well as other customers need. We will not sell your information to any third party. We reserve the right to transfer the information in the event MMET is sold providing the acquiring company agrees to keep your information at the same level of confidentiality. We will take all reasonable steps to ensure your information is kept confidential. However, we cannot guarantee that through the illegal actions of third parties or negligence of e-commerce suppliers that information will never be accessed. We will only release your information to parties involved in providing your travel reservations. At times we may be required to divulge your information in the event a court of law orders us to. In the event this occurs, we will notify you in advance. Except as otherwise expressly provided in this User Agreement, any dispute or claim arising under or with respect to this User Agreement will be resolved by arbitration under the provisions of the Utah Arbitration Act. The arbitrator in any proceeding may award reasonable costs and expenses, including reasonable attorneys' fee, to the prevailing party. Traveler's booking of reservations or utilization of tickets after receipt of this information will constitute a consent to the above and an agreement on his/her part to provide copies hereof to his/her travel companions or group members together with an explanation that if they embark, they do so subject to these Conditions and Responsibilities.